



Engaging your workers: The power of Direct Messaging

Engage, connect, and optimise your workforce for seamless collaboration and productivity. With the Indeed Flex instant messenger function, staffing managers can easily message and engage their workers.

How it works

On the desktop platform, access the 'Schedule' tab to quickly navigate to the desired shift. From there, start a 'New Message' to connect directly with the workers you have booked. On the Flex Client app, you can message booked workers via the 'Workers' tab.

You can view existing conversations and respond by navigating to the 'Messages' tab.

Important: Message only booked or offered Flexers. Keep all work-related communication in-app for your and the Flexers' protection. We can monitor messages and resolve disputes by checking the platform.

"Each Head of Department uses the rating facility on the app to review and refer the workers to their departmental pool. We have seen an increase in both the quality of Flexers and the quality of the work, due to having build a solid pool of repeat workers.

We have also maintained a strong communication via the app with all of our pool members and usually use the messaging and offer options on the portal to ensure they are aware of the upcoming shifts."

– Ben Bel, General Manager at Hotel Du Vin

Benefits of Direct Messaging



Engage instantly:

Drive engagement and ensure prompt and efficient communication by initiating one-on-one or group conversations.



Enhanced efficiency:

Direct messaging enables quick updates on shifts, changes, and important details, improving operational efficiency.



Make last-minute changes with ease:

Direct messaging allows for efficient communication to make last-minute changes, ensuring seamless operations and adaptability.



Engage and connect:

Direct messaging fosters engagement and creates a personal connection, enhancing collaboration and productivity.

